

# OPHIDIAN

## Warranty Information (January 2020)

Ophidian products are designed and manufactured to the highest quality standards.

In the event that a fault does occur, Ophidian Audio Limited warrants free of charge labour and replacement parts (exclusions may apply).

This warranty does not affect your statutory rights as a consumer.

Your warranty:

- Is valid for 5 years from the date of purchase.
- Limited to the repair of the equipment. Transportation costs, risk for removal, installation costs are not covered by this warranty.
- Is limited to defects in materials and/or workmanship at time of purchase.
- Will not apply if damage has been caused by incorrect installation, connection or re-packaging.
- Will not apply if damage has been caused by any other use than that described in the manual, in event of negligence, in cases where modifications have been made or parts used not authorised by Ophidian Audio Limited.
- Will not apply if damage has been caused by faulty or unsuitable ancillary equipment.
- Will not apply for damages caused by accidents, lightning, water, fire heat, war, public disturbances or any other cause beyond the reasonable control of Ophidian Audio Limited.
- Will not apply when the serial number for the product has been altered, deleted, removed or made illegible.
- Will not apply in cases where repairs or modifications have been carried out by any party other than Ophidian Audio Limited or an authorised representative.

Should you have any concerns regarding the quality or performance of your product please contact Ophidian Audio Limited directly via email at: [info@ophidianaudio.co.uk](mailto:info@ophidianaudio.co.uk)